

# SonixNet SIM via NTT Docomo 4G/LTE

For SIM-free smartphones and mobile hotspots

## Nation-wide coverage

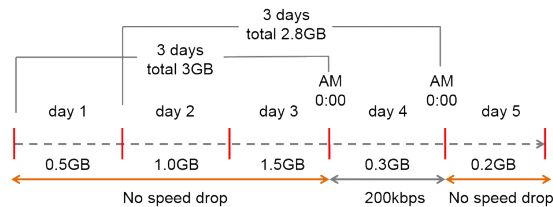
SonixNet SIM is an MVNO service operating on NTT Docomo's vast cellular network. You can benefit from the full coverage by NTT Docomo, which covers the largest area among the main three carriers in Japan (Softbank, Au). See NTT Docomo's website for a full coverage map.

Service is intended for use inside Japan only. International voice roaming can be enabled by request however may incur a high usage fee (contact us for details).

## Plentiful data

The "30GB/month (3GB/3days)" data plan is for users who consume large amounts of data on a regular basis.

Your data consumption of only the past three days will be recorded. At midnight every day, your data consumption of the past 72 hours is calculated. If the accumulated total of the data usage exceeds 3GB, your high-speed bandwidth will be deprioritized (limit to maximum 200kbps) for 24 hours until the next midnight when your data usage is calculated again.



For lightweight data users, we also have 5GB or 10GB /month plans.

If you run out of data on the 5GB or 10GB /month plan, your high-speed bandwidth will be deprioritized (maximum 200kbps) until the next billing cycle (billing cycle = 1st to the end of the month). You can also purchase additional data (1,500 JPY / 1GB) which will be valid from the day of purchase to the end of the month.

## No annual commitments

We require you to keep the service for a minimal of the first free month + **three billing months** (billing is on the 1st of each month). After the first three months are fulfilled, you are free to leave the service at any time. Request your cancellation online by the 25th of your cancellation month and the service will be terminated at the end of the billing cycle (billing cycle = 1st to the end of the month).

## BYOD (Bring your own device)

Upon sign-up, please prepare your own smartphone/tablet or mobile hotspot device that is SIM-free, and compatible with NTT Docomo's cellular frequencies (4G/LTE, 3G/GSM). Incompatible devices may not function properly. Assist Solutions are not responsible for any issues caused due to incompatibility.

\*Calling/SMS charges apply separately.

	5GB/Month Data	10GB/Month Data	30GB/Month Data (3GB/3days)
Data Only	<b>1,500 JPY</b>	<b>2,200 JPY</b>	<b>3,200 JPY</b>
Data+SMS	<b>1,700 JPY</b>	<b>2,400 JPY</b>	<b>3,400 JPY</b>
Data+SMS/Voice	<b>2,180 JPY</b> <small>(1,880JPY for 2nd subscription!)</small>	<b>2,480 JPY</b> <small>(2,180JPY for 2nd subscription!)</small>	<b>3,480 JPY</b> <small>(3,180JPY for 2nd subscription!)</small>

\*Monthly fees are charged on the 1st of each month. Activation month (day of sign-up, to the end of the month) is free of this charge.

\*Final month is FULL CHARGE (no prorating)

## Account Activation Fee (per unit)

**3,000 JPY (one-time)**

SIM sizes are provided in NANO, MICRO, or STANDARD. Replacements for any reason require a fee of 3,000 JPY.

Requests to switch between data plans (5GB or 30GB) can be accepted for no additional cost at any time and the change takes effect from the next billing cycle.

Changing the SIM functionality (Data-only or Data+SMS or Data+SMS/Voice) requires the SIM card to be replaced, therefore is considered as a cancellation of the existing subscription and application of a new plan.

Cancellation policies to the cancelling subscription apply.

Data+SMS numbers are not retained when the SIM size is changed or when changed to/from Data+SMS/Voice.

## Additional Options (For Voice SIMs)

### Call Waiting

**+300 JPY / month**

### Voice Mail

**+300 JPY / month**

## Cheap Calling Rates

Use our prefix to reduce your calling charges! (Calls made without prefix may incur high charges or be uncalled)

	Domestic	International <small>*see website for full description</small>						Billing Schedule
		US	UK	AU	CN	IN	SG	
Without Prefix	10	N/A						2 months after
"Otoku Call" (0063)	10	6	14	9	10	13	8	2 months after

Rate table shows JPY per 30 seconds. Charges apply in 30-second increments. N/A is uncalled. Rates above apply to outgoing calls. Incoming calls are free. Texts are 3JPY (domestic) or 100JPY (international) per message. International calls/texts are not taxed.

Billing of calling/texting charges will take place two months after.

Call international: dial **0063-(country code)-(phone number)**

The "Otoku Call" smartphone app (available on Google Play / App Store) is a dialer app that automatically adds the prefix 0063 to your calls. The Otoku Call app is developed by Freebit Co Ltd and Assist Solutions is not liable to any damages or losses due to the use of this app.

Prefix services may go down for maintenance without notice at times. Prefix cannot be used outside Japan.

Assist Solutions provide services only to those whose identification is verified with official/legal documents. || A compatible device is required for the SonixNet SIM service. A list of tested compatible devices is available on Assist Solutions website. || SIM card is shipped pre-activated. || Minimum contract period is 3 months. || Service cancellations must be requested to Assist Solutions through a designated online form. SIM card is to be returned to Assist Solutions. Failure to return the SIM card may result in penalty of 3,000 JPY. || Cancellation month is full charge. Fees are not prorated. || Service is not suitable for contents and activities that require continuous large amounts of data transfer. || Assist Solutions are not responsible for any damages and inconveniences caused by bandwidth capping. || Service may not be available in areas which signals are difficult to reach. For full information, see details by NTT Docomo. <https://www.nttdocomo.co.jp/english/support/area/index.html> || SonixNet cannot offer a refund of a service once activated, unless fault is on the service provider. || If SIM card is damaged / lost, a replacement fee of 3,000 JPY will incur. || Resale of SonixNet products is strictly prohibited. || By signing this application, the user agrees to all SonixNet SIM Service Agreements.

# SonixNet SIM Application

\*Submit this page to Assist Solutions by email or fax to apply.  
 \*All fees in this document do not include VAT (10%)  
 \*Activation fee **3,000 JPY** (one-time) per SIM

**SIM #1** User = Applicant (information on right)

Step 1: Choose your plan  
 \*SMS/calling charges apply separately

	5GB/month	10GB/month	30GB/month (3GB/3days)
Data Only	<input type="checkbox"/> <b>1,500 JPY</b>	<input type="checkbox"/> <b>2,200 JPY</b>	<input type="checkbox"/> <b>3,200 JPY</b>
Data+SMS	<input type="checkbox"/> <b>1,700 JPY</b>	<input type="checkbox"/> <b>2,400 JPY</b>	<input type="checkbox"/> <b>3,400 JPY</b>
Data+SMS/Voice	<input type="checkbox"/> <b>2,180 JPY</b>	<input type="checkbox"/> <b>2,480 JPY</b>	<input type="checkbox"/> <b>3,480 JPY</b>

Step 2: Choose your SIM size (check your device)

**Nano**       **Micro**       **Standard**

Step 3: Choose your additional options (for Data+SMS/Voice plans only)

**Call Waiting +300 JPY / month**     **Voice Mail +300 JPY / month**

**SIM #2** Name of User = ( )  
 Relationship to Applicant = ( )

Step 1: Choose your plan  
 \*SMS/calling charges apply separately

	5GB/month	10GB/month	30GB/month (3GB/3days)
Data Only	<input type="checkbox"/> <b>1,500 JPY</b>	<input type="checkbox"/> <b>2,200 JPY</b>	<input type="checkbox"/> <b>3,200 JPY</b>
Data+SMS	<input type="checkbox"/> <b>1,700 JPY</b>	<input type="checkbox"/> <b>2,400 JPY</b>	<input type="checkbox"/> <b>3,400 JPY</b>
Data+SMS/Voice	<input type="checkbox"/> <b>2,180 JPY</b>	<input type="checkbox"/> <b>2,480 JPY</b>	<input type="checkbox"/> <b>3,480 JPY</b>

Step 2: Choose your SIM size (check your device)

**Nano**       **Micro**       **Standard**

Step 3: Choose your additional options (for Data+SMS/Voice plans only)

**Call Waiting +300 JPY / month**     **Voice Mail +300 JPY / month**

**SIM #3** Name of User = ( )  
 Relationship to Applicant = ( )

Step 1: Choose your plan  
 \*SMS/calling charges apply separately

	5GB/month	10GB/month	30GB/month (3GB/3days)
Data Only	<input type="checkbox"/> <b>1,500 JPY</b>	<input type="checkbox"/> <b>2,200 JPY</b>	<input type="checkbox"/> <b>3,200 JPY</b>
Data+SMS	<input type="checkbox"/> <b>1,700 JPY</b>	<input type="checkbox"/> <b>2,400 JPY</b>	<input type="checkbox"/> <b>3,400 JPY</b>
Data+SMS/Voice	<input type="checkbox"/> <b>2,180 JPY</b>	<input type="checkbox"/> <b>2,480 JPY</b>	<input type="checkbox"/> <b>3,480 JPY</b>

Step 2: Choose your SIM size (check your device)

**Nano**       **Micro**       **Standard**

Step 3: Choose your additional options (for Data+SMS/Voice plans only)

**Call Waiting +300 JPY / month**     **Voice Mail +300 JPY / month**

**For applications of more than three SIMs, fill out this form again and send with original!**

Select the service(s) you would like to apply for from the left side of this page, and enter your personal information below. Submit a completed copy of this page by email or fax to apply. All services introduced in this document require credit card payment. Presentation of photo ID (ie. passport, residence card) is required.

Name	(FIRST)	(LAST)
Address	Zip Code	
Address	Building Name	
	Apt. #	
Phone		
Email		
Date of Birth	(MM) / (DD) / (YYYY)	
Nationality		
Credit Card	Card No.	
	Type	Exp (MM) / (YY)
	Name on Card	

- I have presented my photo ID. Application without presentation is void.**  
 Attach with email or send by fax.
- I have read and agreed to details and conditions of the selected services.**  
 Services are intended for use in Japan only.

Signature \_\_\_\_\_ Date of Application (MM) / (DD) / (YYYY) \_\_\_\_\_