

SonixNet via NTT Optical Fiber (Apartment type 100Mbps – v2.7.3)

SonixNet via NTT Optical Fiber (APT 100M) [PLATINUM]
6,300+ JPY (monthly) / 18,000 JPY (one-time)*

Includes: 1 NTT Optical Fiber (Flet's Hikari Next – Mansion 100Mbps) Installation + Monthly
 1 NTT Wireless Home Gateway + Hikari Denwa** Router Rental
 1 SonixNet ISP (IPoE-HGW) Activation + Monthly
 1+ Netgear Insight* Access Point Rental + Cloud Management Support Service

*One unit included in the 6,300 JPY monthly fee. Will appear on the invoice as "Platinum Base Plan (5,300 JPY)" + "Insight Cloud Management Support Service (500 JPY)" + "WAC505 Access Point Rental (500 JPY)"
 *Additional units (set of access point rental + support service) are an extra 1,000 JPY (monthly) per unit. Ask an Assist Solutions staff member for details and to receive a custom tailored suggestion for you.

Quantity of Netgear Insight units in total (minimum=1):

*You can choose your own wifi name (SSID) and password (WPA2 key).
 The SSID can be almost anything. WPA2 key must be 8-32 alphanumeric characters.

SSID:	WPA2:
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SonixNet via NTT Optical Fiber (APT 100M) [GOLD]
5,300 JPY (monthly) / 18,000 JPY (one-time)*

Includes: 1 NTT Optical Fiber (Flet's Hikari Next – Mansion 100Mbps) Installation + Monthly
 1 NTT Wireless Home Gateway Router + Hikari Denwa** Rental
 1 SonixNet ISP (IPoE-HGW) Activation + Monthly

NOTE: For any hardware-related inquires of devices purchased from Assist Solutions, please contact the manufacturer.

SonixNet via NTT Optical Fiber (APT 100M) [SILVER]
4,800 JPY (monthly) / 18,000 JPY (one-time)*

Includes: 1 NTT Optical Fiber (Flet's Hikari Next – Mansion 100Mbps) Installation + Monthly
 1 SonixNet ISP (IPoE-BYOR or PPPoE) Activation + Monthly

Select either: **SonixNet ISP IPoE-BYOR** **SonixNet ISP PPPoE**
(bring your own router)

**Hikari Denwa = Digital home phone line service.
 See NTT's website for sample calling rates (incurred separately. <https://flets.com/hikaridenwa/charge/phonecall.html>)
 An activation (one-time) fee of 2,000 JPY will be incurred if upgraded from SILVER to GOLD/PLATINUM at a later date.

★ Installation (one-time) fee payment option:

- Single Installment** **18,000 JPY (one-time payment)**
- 12-Month Installment** **1,500 JPY×12 Months (total 18,000 JPY)**
- 24-Month Installment** **750 JPY×24 Months (total 18,000 JPY)**

*Weekend installations incur an additional 3,000 JPY (one-time).

Technical In-Home Assistance **15,000 JPY (one-time)**

Assist Solutions tech staff visits your residence to help with the setup of any of our services!
 In-home assistance fee and any purchases can be paid in cash or credit card when the staff visits.
 Comes with one-month guarantee* – if there is anything wrong with the setup we made, we can offer a free re-visit to remedy.
*Includes devices purchased from Assist Solutions. Any hardware-related inquiries after one month should go to the manufacturer.

Select the service(s) you would like to apply for from the left side of this page, and enter your personal information below. Submit a completed copy of this page by email or fax to apply.
 All services introduced in this document require credit card payment. Tax (10%) not included.
 Presentation of photo ID (ie. passport, residence card) is required.

Name	(FIRST)	(LAST)
Address	Zip Code	

Phone	Bldg. Name	Apt. #

Email	-----	
Date of Birth	(MM) / (DD) / (YYYY)	
Nationality	-----	
Credit Card	Card No.	
	Type	Exp (MM) / (YY)
	Name on Card	

- I have presented my photo ID. Application without presentation is void.**
 Attach with email or send by fax.
- I have read and agreed to details and conditions of the selected services.**
 Services are intended for use in Japan only.

Signature _____ Date of Application (MM) / (DD) / (YYYY)

Offer Details / Service Disclaimer

SonixNet via NTT Optical Fiber is a high-speed internet service provided over NTT East Japan's public optical fiber broadband network, with an internet connection authenticated through JPNE's IPv6 IPoE, or NTTPC/IIJ's PPPoE. A visit by NTT to activate the required infrastructure and equipment during the installation is mandatory. Geographic restrictions apply. Contact Assist Solutions to see if you qualify.
 Internet speed claims represent the theoretical maximum capability over the NTT optical fiber broadband connection. Actual customer speeds is provided at its best effort and are not guaranteed. User end speeds vary based on factors including site traffic, content provider server capacity, internal network management factors, and device capabilities.
 Internet connection will not become active immediately after the NTT installation is completed. [For IPoE] The IPoE authentication requires up to 24 hours after the NTT installation is completed. Authentication will occur automatically. [For PPPoE] You will receive an email containing your username and password, and must configure your router or computer to access the internet.
 Illegal activity on the internet, such as P2P sharing of copyrighted data, is strictly prohibited. Abusers can be detected and prosecuted by the Japanese law.
 Customer must maintain a valid credit card and email address at all times. When cancelling, Assist Solutions require a notice of at least 10 business days in advance to the date of removal. Any rental equipment (NTT, router, etc.) must be returned immediately after cancellation of subscription. Failure to return the rental hardware may result in a compensation penalty.
 For any technical difficulties pertaining to NTT's broadband service (Flet's Next), Assist Solutions cannot provide technical visits as this must be provided directly by NTT. After receiving agreement to the repair visit terms and conditions, Assist Solutions will assist with the booking procedure. Assist Solutions cannot be held liable for any disputes between the user and NTT, including but not limited to technical troubles, fees incurred by the visit, etc.

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