

# SonixNet via NTT Optical Fiber (Apartment type 1Gbps – IPv6 IPoE)

**Monthly Base Fee** **4,800 JPY / month**

\*Charged on the 1st of each month. Installation month (day of sign-up, to the end of the month) is free of this charge.  
\*Final month is FULL CHARGE (no prorating)

**Installation Fee** **18,000 JPY (one-time)**

\*Can be paid all upfront, or in installments (1,500 JPY × 12 months / 750 JPY × 24 months).  
Any remaining installments will be charged upon cancellation.  
\*Installation on weekends/holidays require an additional 3,000 JPY.

## What's included:

- NTT broadband connection and SonixNet ISP account (IPoE)
- Wired gateway router (NTT) to connect your devices over ethernet
- Unlimited data allowance
- NTT optical fiber installation for NTT to visit your residence and install the required infrastructure
- Automatic activation for high-speed IPv6 internet connection within 24 hours after the NTT installation is completed
- Digital home phone line with a regular area code number
- Free corded phone handset with onsite supports

## Offer details

Customer must maintain a valid credit card and email address at all times.  
SonixNet via NTT Optical Fiber is a high-speed internet service provided over NTT East Japan's public optical fiber broadband network, with an internet connection authenticated through JPNE's IPv6 IPoE.  
Geographic restrictions apply. Contact Assist Solutions to see if you qualify.  
Internet speed claims represent theoretical maximum capability over the NTT optical fiber network. Actual customer speeds may vary and are not guaranteed. Actual speeds vary based on factors including site traffic, content provider server capacity, internal network management factors, and device capabilities.  
Visit by NTT to activate the required infrastructure is mandatory.  
Internet connection will not become immediately after the NTT installation is completed. The IPv6-IPoE authentication requires up to 24 hours after the NTT installation is completed. For customers in need of immediate access to the internet after the NTT installation is completed, Assist Solutions is able to provide in-home assistance (visiting fee incurs separately) to temporarily authenticate the internet connection through PPPoE. Once the IPv6-IPoE authentication is completed, the PPPoE settings will be automatically deleted from the NTT gateway router.  
Illegal activity over the network, including P2P sharing of copyrighted data, is strictly prohibited. Abusers can be detected and prosecuted by the Japanese law.  
Upon cancellation, Assist Solutions require a notice of at least 10 business days in advance to the date of removal. NTT devices are rental equipment and must be returned immediately after cancellation of subscription. Failure to return the rental hardware may result in a compensation penalty.  
NTT line is not transferrable to other companies' services.

Build your own plan...

\*Submit page 4 to Assist Solutions by email or fax to apply.  
\*All fees in this document do not include VAT (8%)

**Technical In-home Assistance (onsite support)** **15,000 JPY one-time**

Have an Assist Solutions professional tech staff visit your residence to help you with the total coordination of your home internet setup.

No need to wait for activation after the NTT installation is completed (manual activation via PPPoE – automatically switches over to IPv6-IPoE within 24 hours after NTT installation)

Receive a free corded phone handset to use the home phone line.

Additional device costs (if required) incur separately.

**Netgear Nighthawk R6850 802.11ac Wi-Fi Router** **13,500 JPY one-time**

Purchase a powerful wireless router to personalize your home Wi-Fi setup.

1733 (11n/ac) + 300 (11n/b/g) Dual Band Gigabit

Multi-language firmware / 3-year manufacturer warranty

**NTT "Hikari Denwa" Home IP Phone** **FREE**

A digital home phone line provided through the NTT optical fiber connection is included.

You will be assigned with a regular area code number. Number is assigned randomly.

(Tokyo: 03-XXXX-XXXX / Yokohama: 045-XXX-XXXX)

\*Calling charges apply separately, and are billed around the 10th of the following month.

\*Cannot call prefix 00- numbers (eg. special calling carriers, etc.)

\*Phone device not included. Prepare your own, or purchase from Assist Solutions (Panasonic KX-TG4023N: set of 3).

Customers who request an Assist Solutions onsite support can receive a free corded phone handset.

\*Service will not incur a fee if not in use.

## Calling Rate Samples

Domestic (landline)	¥8/3min	Domestic (cellular)	¥16~17.5/min		
#1 USA	¥9/min	#33 France	¥20/min	#65 Singapore	¥30/min
#1 Canada	¥10/min	#49 Germany	¥20/min	#852 Hong Kong	¥30/min
#44 UK	¥20/min	#86 Mainland China	¥30/min	#82 Korea	¥30/min
#61 Australia	¥20/min	#886 Taiwan	¥30/min	#91 India	¥90/min

To call international, dial **010-(country code)-(area code)-(number)**

**SonixNet VPN Rental Router** **See page 2 for details/prices**

SonixNet VPN is a fast and secure OpenVPN system that connects you to major locations around the world.

Best suited for streaming online video contents from US, UK and Australia.

See page 2 for details.

**SonixNet SIM via NTT Docomo 4G/LTE** **See page 3 for details/prices**

SonixNet borrows NTT Docomo's vast cellular network coverage and provides a customer-friendly MVNO SIM service for your SIM-free smartphones and mobile hotspots.

A compatible device is to be prepared by the user.

See page 3 for details.

# SonixNet VPN Rental Router Service

## Monthly Fee:



**USA/Australia 2,500 JPY / month**

\*Select one from USA or Australia. Router is dedicated to one region only.

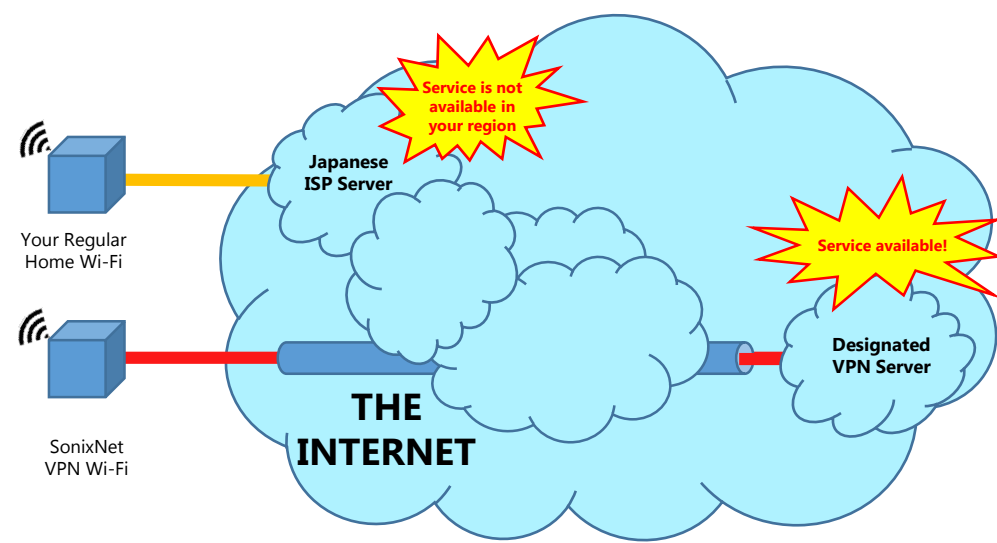
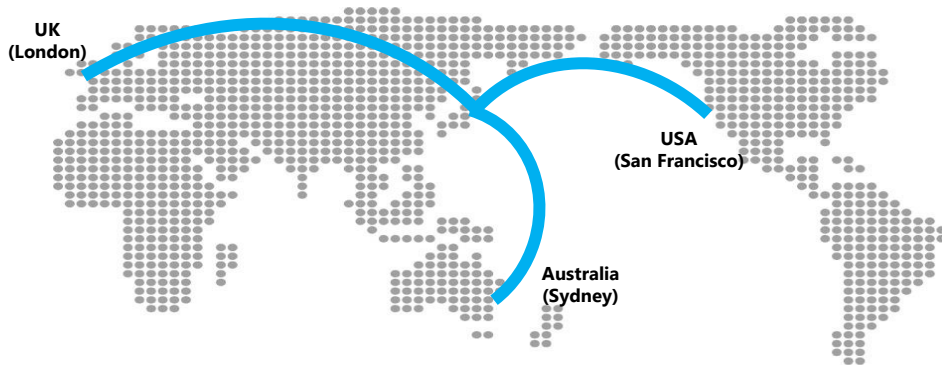


**UK 3,500 JPY / month**

\*Activation month (day of sign-up to the end of the month) is FREE of the monthly fee. Regular billing starts from the following month, charged on the 1st of each month.  
\*Each router is dedicated to accessing one region only. Server locations are shown below. To have access to multiple regions, subscriptions to each designated router are required.

**Activation Fee: 3,000 JPY (one-time)**

\*A one-time account activation fee applies per unit upon sign-up.



A virtual private network (VPN) is an internet network tunnel that provides direct and encrypted connection to the designated server. The VPN customizes your IP location information, enabling you to access contents that are available only in the US/UK/Australia.

SonixNet VPN is an internet service. Any subscriptions to online TV and video streaming services are not included and are to be done on the user's end.

Unlike other VPN services on the market, SonixNet VPN is configured directly into a rental Wi-Fi router. You can easily switch between your regular home Wi-Fi network and the VPN Wi-Fi network, depending on the contents you are browsing.

SonixNet VPN Rental Router Service is an internet service. TV subscriptions are not included. Such TV subscriptions and other additional services are to be managed by the applicant. Assist Solutions bear no responsibility over any issues related to the said services. Assist Solutions do not guarantee or bear any responsibility over the unblocking of any websites/services of the quality of the streaming/browsing. Illegal P2P activity over the SonixNet VPN connection is strictly prohibited. Abusers can be detected and prosecuted by the Japanese Law. After the first monthly fee is paid, there are no commitment terms or early cancellation penalties. Upon cancellation of the service, a request by email or phone is required at least 10 business days prior to the desired date of removal, and a completed cancellation form is due by the 25th of the month of cancellation. Monthly fee of the final month will not be prorated. The cancellation procedure is deemed completed when Assist Solutions receive the returned rental router. A failure to return the router and its accessories (AC adapter, other rental hardware) may result in a compensation penalty of up to 10,000 JPY / unit.

SonixNet VPN is a fast and secure Open VPN system that connects you to major locations around the world.

Data usage is unlimited. Best for streaming online video contents!

A configured VPN Wi-Fi router is provided for rental (no purchase required, no hidden fees). Connect your network media players to the VPN Wi-Fi to connect to our overseas server. SonixNet VPN is the easiest way to access video streaming services and other online content from overseas on media players such as an Apple TV, Roku, Amazon Fire, etc.

Technical support by phone / email / remote access is available by Assist Solutions.

# SonixNet SIM via NTT Docomo 4G/LTE

For SIM-free smartphones and mobile hotspots

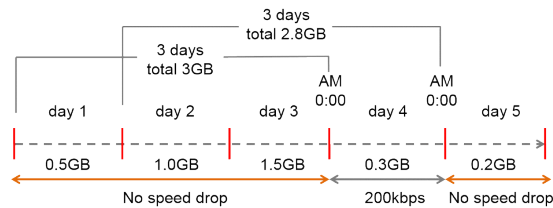
## Nation-wide coverage

SonixNet SIM is an MVNO service operating on NTT Docomo's vast cellular network. You can benefit from the full coverage by NTT Docomo, which covers the largest area among the main three carriers in Japan (Softbank, Au). See NTT Docomo's website for a full coverage map.

Service is intended for use inside Japan only.

## Plentiful data

The "Unmetered" data plan does not account your monthly data consumption. Only your data consumption of the past three days are recorded. At midnight every day, your 3-day data consumption is calculated. If the accumulated total of the data usage exceeds 3GB, your bandwidth will be deprioritized (limit to maximum 200kbps) for 24 hours until the next midnight when your data usage is calculated again.



For lightweight data users, we also have a metered (5GB/month) plan. If you run out of data on the metered plan, your bandwidth will be deprioritized (maximum 200kbps) until the next billing cycle (billing cycle = 1st to the end of the month). You can also purchase additional data (1,500 JPY / 1GB) which will be valid from the day of purchase to the end of the month.

## No annual commitments

We require you to keep the service for a minimal of the first free month + **three billing months** (billing is on the 1st of each month). After the first three months are fulfilled, you are free to leave the service at any time. Request your cancellation online by the 25th of your cancellation month and the service will be terminated at the end of the billing cycle (billing cycle = 1st to the end of the month).

## BYOD (Bring your own device)

Upon sign-up, please prepare your own smartphone/tablet or mobile hotspot device that is SIM-free, and compatible with NTT Docomo's cellular frequencies (4G/LTE, 3G/GSM). Incompatible devices may not function properly. For a list of tested devices that are available domestically, please see our website. Assist Solutions are not responsible for any issues caused due to incompatibility.

## Monthly Fee

\*Calling/SMS charges apply separately.

	5GB/month	Unmetered
Data Only	1,500 JPY	3,200 JPY
Data+SMS	1,700 JPY	3,400 JPY
Data+SMS/Voice	2,800 JPY (2,500JPY for 2nd contract!)	3,900 JPY (3,600JPY for 2nd contract!)

\*Monthly fees are charged on the 1st of each month. Installation month (day of sign-up, to the end of the month) is free of this charge.

\*Final month is FULL CHARGE (no prorating)

## Account Activation Fee (per unit)

**3,000 JPY (one-time)**

Switching between plans also require a fee of 3,000 JPY.

Switching between data plans (5GB or Unmetered) can be done at any time (change takes effect from the next billing cycle).

Switching between voice plans (Data-only or Data+SMS or Data+SMS/Voice) require the SIM card to be replaced, therefore is considered as a cancellation of the existing subscription and application of a new plan. Cancellation policies apply.

SIM sizes are provided in NANO, MICRO, or STANDARD. Replacement requires a fee of 3,000 JPY.

Data+SMS numbers will not be retained when the SIM size is changed.

## Sample Calling/SMS Rates

\*For outgoing calls/SMS only. Incoming calls/SMS are free.

Domestic call	¥20/30sec	International call	varies (see website)
Domestic SMS	¥3/message	International SMS	¥100/message

## Additional Options (For Voice SIMs)

### Call Waiting

**+300 JPY / month**

### Voice Mail

**+300 JPY / month**

### Enable International Calling Ability

**+0 JPY / month**

This option gives you the ability to call international numbers from inside Japan (disabled by default).

Calling charges apply separately (eg. North America ¥34/30sec, Europe ¥108/30sec)

A limit of 20,000JPY / applies to the monthly international calling charges (upgrade available).

### "Unlimited 15" Domestic Free Calling

**+1,300 JPY / month**

All calling/SMS fees are charged separately.

If you are a frequent domestic caller, we recommend our "Unlimited 15" option. This makes an unlimited number of domestic calls up to 15 minutes FREE, and discounts rates for minutes of domestic calls exceeding 15 minutes. For details on the discounted rates please see our website.

To be eligible for the free/discounted rates, all calls must be made by adding the prefix "0063" or through the "Freebit Otoku Call" smartphone app.

Only for this option, the base fee (1,300JPY) of the first month is prorated and charged upon activation.

Assist Solutions provide services only to those whose identification is verified with official/legal documents. || A compatible device is required for the SonixNet SIM service. A list of tested compatible devices is available on Assist Solutions website. || SIM card is shipped pre-activated. || Minimum contract period is 3 months. || Service cancellations must be requested to Assist Solutions through a designated online form. SIM card is to be returned to Assist Solutions. Failure to return the SIM card may result in penalty of 3,000 JPY. || Cancellation month is full charge. Fees are not prorated. || Service is not suitable for contents and activities that require continuous large amounts of data transfer. || Assist Solutions are not responsible for any damages and inconveniences caused by bandwidth capping. || Service may not be available in areas which signals are difficult to reach. For full information, see details by NTT Docomo. <https://www.nttdocomo.co.jp/English/support/area/index.html> || SonixNet cannot offer a refund of a service once activated, unless fault is on the service provider. || If SIM card is damaged / lost, a replacement fee of 3,000 JPY will incur. || Resale of SonixNet products is strictly prohibited. || By signing this application, the user agrees to all SonixNet SIM Service Agreements.

# SonixNet Application

\*Submit this page to Assist Solutions by email or fax to apply.  
\*All fees in this document do not include VAT (8%)

## SonixNet via NTT Optical Fiber (Apt 1G) 4,800 JPY / month

Home internet service. See page 1 for details.

NTT installation fee payment options (mandatory: select one from below)

- Single Installment** 18,000 JPY (one-time payment)
- 12-Month Installment** 1,500 JPY×12 Months (total 18,000 JPY)
- 24-Month Installment** 750 JPY×24 Months (total 18,000 JPY)

\*Weekend installations incur an additional 3,000 JPY (one-time).

## SonixNet VPN Rental Router

VPN rental router service. See page 2 for details. Activation fee 3,000 JPY per unit.

Select your region:

- USA (San Francisco)** 2,500 JPY / month
- UK (London)** 3,500 JPY / month
- Australia (Sydney)** 2,500 JPY / month

## SonixNet SIM via NTT Docomo 4G/LTE

\*Contact Assist Solutions for more than one SIM  
\*Activation fee **3,000 JPY** (one-time) per SIM

Step 1: Choose your plan  
\*SMS/calling charges apply separately

- |                |  |  |
|----------------|--|--|
|                | 5GB / month                                | Unmetered                                  |
| Data Only      | <input type="checkbox"/> 1,500 JPY / month | <input type="checkbox"/> 3,200 JPY / month |
| Data+SMS       | <input type="checkbox"/> 1,700 JPY / month | <input type="checkbox"/> 3,400 JPY / month |
| Data+SMS/Voice | <input type="checkbox"/> 2,800 JPY / month | <input type="checkbox"/> 3,900 JPY / month |

Step 2: Choose your SIM size (check your device)

- Nano**       **Micro**       **Standard**

Step 3: Choose your additional options (for Data+SMS/Voice plans only)

- Call Waiting** +300 JPY / month     **Voice Mail** +300 JPY / month
- Enable International Calling Ability** +0 JPY / month
- "Unlimited 15 (Domestic)" Free Calling** +1,300 JPY / month

## Technical In-Home Assistance 15,000 JPY (one-time)

Assist Solutions tech staff visits your residence to help with the setup of any of the services above!

- Purchase Netgear R6850 (AC2000)** +13,500 JPY (one-time)

Purchase a high-speed gigabit wireless router to personalize your home internet.  
An Assist Solutions tech staff will bring the router when they visit.

- Purchase Panasonic KX-TG4023N** +19,800 JPY (one-time)

Digital Cordless Phone (set of 3 handsets). US model / English interface

- Receive Free Corded Phone Handset**      \*Available for free only upon In-Home Assistance

Select the service(s) you would like to apply for from the left side of this page, and enter your personal information below. Submit a completed copy of this page by email or fax to apply. All services introduced in this document require credit card payment. Presentation of photo ID (ie. passport, residence card) is required.

Name	(FIRST)	(LAST)
Address	Zip Code	
	Building Name	Apt. #
Phone		
Email		
Date of Birth	(MM) / (DD) / (YYYY)	
Nationality		
Credit Card	Card No.	
	Type	Exp (MM) / (YY)
	Name on Card	

- I have presented my photo ID. Application without presentation is void.**  
Attach with email or send by fax.
- I have read and agreed to details and conditions of the selected services.**  
Services are intended for use in Japan only.

Signature

Date of Application

(MM) / (DD) / (YYYY)

### Assist Solutions Corp.

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Tel: 0120-660-470 (Mon-Fri / 10-6) / Fax: 050-3737-7838

Email: info@asolutions.co.jp / Web: www.asolutions.co.jp