

eSIM Activation Guide (Android & iOS)



First, visit the Assist Solutions website to place your order, and receive the “Confirmation of eSIM Activation” email.

Open the eSIM settings on your smartphone device, and scan the QR code on the left to download your SIM plan.

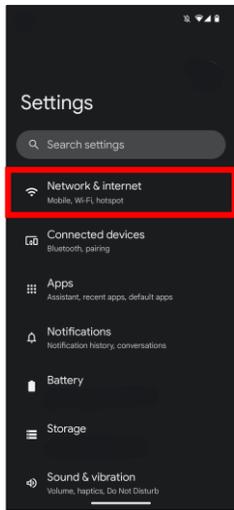
Your smartphone must have Wi-Fi connection.

- * The plan can be downloaded only once. If the plan were removed from your smartphone after it was successfully downloaded, a fee of 1,500yen will be incurred to re-download.
- * Remember to install the APN profile after downloading the SIM plan.

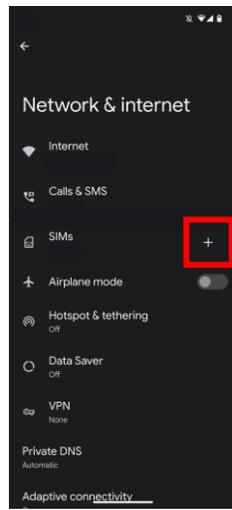


eSIM Activation Guide (Android)

* May vary depending on make&model or OS version



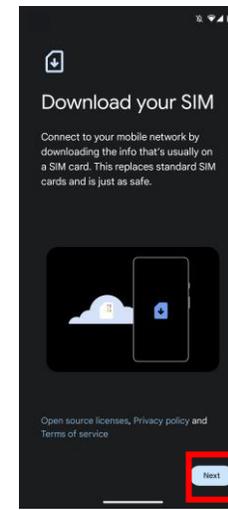
Open "Settings"
> "Network & internet"



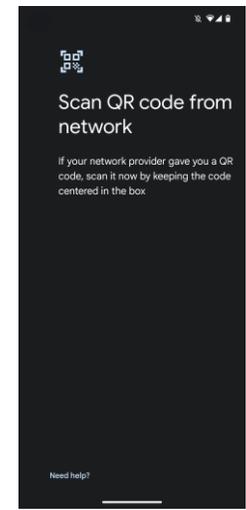
Tap the "+" symbol
next to SIMs



Tap "Download a SIM instead?"



Tap "Next"

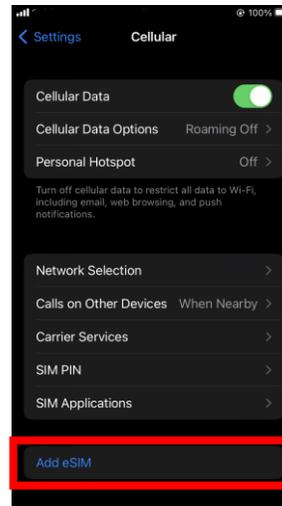


Scan the QR code, then
follow the instructions on-screen

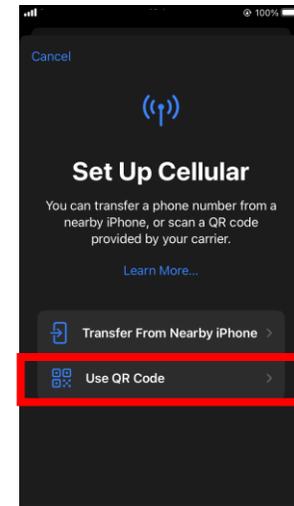
eSIM Activation Guide (iOS)



Open "Settings"
> "Cellular"



Tap "Add eSIM"



Tap "Use QR Code" to scan, then
follow the instructions on-screen